

# MYTH

VERSUS

# REALITY

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## WHAT YOU NEED TO KNOW ABOUT REAL-TIME PRESCRIPTION BENEFIT

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### MYTH

You only need one RTPB tool integrated in your EHR.

RTPB vendors provide the same data if they have the same connections.

You need the same RTPB vendor as your prior authorization vendor.

"All-payer" RTPB solutions work well.

RTPB tools require extensive training and additional clicks.



### REALITY

RTPB vendors often have connections to different PBMs and health plans, making it necessary to turn on multiple RTPB tools to avoid gaps in patient coverage data.

Some RTPB vendors display accurate, patient-specific information, while others show estimates or obsolete data. It is important to understand the quality of the data you choose to display in your EHR.

There are many vendors who offer both RTPB and ePA, but many specialize in one service or the other. In reality, the RTPB data feed is managed independently and can be turned on separate from any ePA connection.

"All-payer" solutions often aggregate or estimate patient costs, or use historic data to display a medication price. This creates a poor experience when patients must pay a different amount than they were told.

RTPB should be a fully-embedded EHR plug-in. Providers do not need to leave their prescribing workflow to see coverage and cost information, and can easily change pending medications with no additional clicks.